

**Action Taken Report for  
Students Satisfaction Survey of 2024-2025**

S.No	Suggestions	Action Plan
<b>Infrastructure and Campus Facilities</b>		
1	Students parking area there is no shed	Students currently utilize natural shade under trees while a structured solution is under consideration.
2	Fix the camera facilities in campus	Campus-wide surveillance infrastructure has been enhanced across the campus through installation and upgrades.
3	Improve the facilities in library such CPU, MONITOR, Wifi	Library infrastructure has been improved with updated CPUs, monitors, and Wi-Fi facilities.
4	Kindly improve the feedbacks given by the hostel students and try to fulfill their needs	Feedback from hostel students has been reviewed, and necessary improvements are being implemented.
5	Kindly view certain elements like Bonafide request, Exam scheduling, etc from Student's perspective and schedule the same as per student's comfort. Requesting to enhance challenging questions in CIAT that enable application-oriented thinking	The suggestions have been forwarded to the respective departments for appropriate review and necessary action in aligning academic processes with student convenience and enhancing CIAT content quality
6	Please provide wifi facility to Thiruvalluvar hostel or please provide tables in the common area	Request has been forwarded to the Administrative Officer and IT Support Team for necessary action.
7	Try to improve the hostel facilities and try to maintain the hostel facilities neatly. Make it hygienic	Hostel facilities are under continuous monitoring to ensure hygiene and maintenance.
<b>Transport &amp; Shuttle Facilities</b>		
8	To facilitate some vehicles from Main gate to E- gate	Shuttle service is made operational to connect Main Gate and E-Gate for ease of transit.

  
**Principal**  
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9	Transport facilities can be improved	Adequate transport arrangements, including shuttle services, are operational between major entry points.
10	Improve transportation system for our bus students	Additional buses have been introduced to meet student transportation needs during peak times.
11	Provide more bus during the starting phase when the 1st year students enter the college, because there is often a situation occurs as such some students has to stand through the journey	Extra buses will be deployed during the initial semester to accommodate new students.
12	In LPT Out bus students need at least few buses to stop cause only 4 or 5 buses are stopping and picking up the out bus students, not all	More buses are being routed to LPT to support student demand.
13	Bus facility is to be improved more	Regular route buses are being extended to accommodate LPT students.
14	Should improve the college transport seat comfortability and improve the food court in campus	Bus seating has been made more comfortable for improved student experience.
15	Transportation facility need to improve	Transport services have been enhanced with improved scheduling and route allocation.
16	The campus network needs improvement (despite boosters). Transportation from LPT needs improvement and from the toll gate would be appreciated.	Both Campus-wide internet infrastructure has been upgraded to enhance coverage and stability and LPT route coverage have been enhanced.
17	Improve the quality food court facility and Transport facility for the students	Food court and transport services have been simultaneously upgraded for student welfare.
<b>Wi-Fi / Internet Connectivity</b>		
18	Kindly Improve the Internet Connection facilities (WIFI) and Laundry Facilities in the hostel as students in TV hostel pay a lakh and above and don't experience the same facilities provided in the old hostel	Immediate measures have been implemented to enhance Wi-Fi connectivity for academic and daily use.



	rooms (Cholan and Pandian). No Proper rspn	Laundry facilities have also been upgraded to ensure parity with those available in other hostels.
19	Could increase the speed of the network while more no.of devices have been connected	Network capacity has been enhanced to support high device density.
20	Poor WIFI Connectivity even it's messing with computer Hardware and software	Network infrastructure has been upgraded to resolve hardware conflicts.
21	Improve wifi facility	Campus-wide Wi-Fi services have been strengthened for better performance.
22	All services are good here except wifi service so try to improve it	
23	Improve internet connectivity	
24	Please improve the wifi range in hostels	
25	Internet speed is not soo good. Please improve the internet quality in every area including Library both upstairs and downstairs. It will be very much helpful.	Internet quality has been improved in all areas of the library and broader campus.
26	Internet facility very poor. Must improve. This is highly required. And another branch of just print need to be opened in this college and hostel	Internet facilities were improved and printing service times adjusted as requested.
<b>Hygiene and Cleanliness</b>		
27	Need improvement in cleaning the restrooms and classrooms	Regular monitoring of cleaning staff ensures better hygiene in classrooms and restrooms.
28	Address the unpleasant odour from restroom and water sprayed for garden	Air fresheners and other hygiene measures have been implemented in restrooms.
29	Water facilities and food facilities needed to be improved	TDS levels of the water have been tested to ensure quality, and the institution provides only RO-purified water for consumption
30	Improve hygiene in food court area	Hygiene practices in the food court have been reviewed and improved.

  
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31	Needs improvement in food hygiene and the quality of the food being served in the food court(ucc)and in royal kitchen lack of hygiene as the plates are placed somewhere after eating and is being licked by the dogs arrange a place to collect the plate	Designated plate collection points have been arranged and hygiene practices reinforced
32	The quality of food provided in UCC and RK is very poor.we are not getting good quality food for the amount we pay	Food quality in UCC and Royal Kitchen has been reviewed and suggested for improvement
33	Hostel food is not fair for these recent days	Food quality monitoring in hostels is being conducted periodically.
<b>Placement &amp; Career Development</b>		
34	Placement opportunities for biomedical department	More placement opportunities have been created for Biomedical Engineering students.
35	Try to provide placement training through department. Help students to get the job based on student's need, there are few who is passionate and not ready to opt whichever the job they get	Department-specific placement training has been tailored to student needs.
36	Need more training for placement from 3rd year	Request has been forwarded to the Placement Cell for early training arrangements.
<b>Student Services</b>		
37	Cultural programmes are not that much good	Feedback shared with the Sangamam Team to improve future events.
38	Requesting for cash deposit machine (CDM) in our campus	Proposal has been forwarded to the Management for consideration.
39	Make easy to access gate pass	Gate pass procedures have been simplified for student convenience.